

To our valued partners,

Advicent Solutions is monitoring the impact and spread of the Coronavirus Disease 2019 (Covid-19). In the event of a pandemic outbreak impacting Advicent Solutions business, our main concern will be providing a safe workplace for employees while maintaining continuity of services to our partners.

Advicent maintains business continuity, disaster recovery, and pandemic plans that are updated and tested annually. We have taken reasonable precautions to safeguard against infection and have informed employees on the actions to take should the situation deteriorate. Advicent is prepared to continue business operations from alternative locations, including home quarantine. All services and solutions will continue to operate despite reduced staff or alternative working conditions. Should it be necessary, Advicent is fully prepared to execute our business continuity and/or disaster recovery plans to maintain operations.

If you have any additional questions, our support team can be reached at (888) 692-3474 or support@advicent.com.

Regards,



Lee Laboy, vice president, information technology and security at Advicent